BharathBrands

There will be mainly three user types on the platform:

- User/Patient module

- Clinic module

- Doctor module

- Admin module

**User/Patient Module:**

1. Signup

1.1. Users can create an account on the platform using an Email

address. In the signup user need to enter the following details:

1.1.1. Full name

1.1.2. Email address

1.1.3. Password

1.1.4. Re-enter password

1.2. Once the user submits the form a confirmation message will be

shown which will ask to check the entered email address.

1.3. The system will send a confirmation link to the email address. On

clicking the confirmation link the user's registration will be

confirmed and redirected to the login page.

2. Login

2.1. Users can login into the system using the following details:

2.1.1. Email address

2.1.2. Password

2.2. On this page, there will be an option to reset the password by

clicking on the “Forgot password?” link.

3. If the user is login in for the first time user need to enter the following

details in step by step:

3.1. Step 1: Personal details

3.1.1. Full Name

3.1.2. Age

3.1.3. Gender

3.1.4. Email address (auto populate)

3.1.5. Mobile Number

3.1.5.1. Confirm mobile

3.1.6. Next (button) - On clicking this user will be redirected to

step 2

3.2. Step 2: Residential details

3.2.1. Country (Select from drop down)

3.2.2. Province / state (drop down)

3.2.3. City / district (drop down)

3.2.4. Union council

3.2.5. Address 1

3.2.6. Postal code / Zip Code

3.2.7. Next (button) - On clicking this user will be redirected to

step 3

3.3. Step 3: Medical history

3.3.1. Image -

3.3.1.1. Upload from files

3.3.1.2. Take picture

3.3.2. Total number of medical conditions (check box)

3.3.2.1. Medical History ( add details\_

3.3.2.2. Blood Pressure

3.3.2.3. Temperature

3.3.2.4. Heart rate

3.3.2.5. Respiratory rate

3.3.2.6. Weight

3.3.2.7. Height

3.3.2.8. Smoking (yes / no)

3.3.2.9. Alcohol (yes / no)

3.3.2.10. B- Previous or Existing Medical History Diabetes

3.3.2.11. Hipertension (check box)

3.3.2.12. Arthritis

3.3.2.13. Any allergies

3.3.2.14. Any previous surgery

3.3.2.15. Any medication currently using

3.4. Step 4: Family history

3.4.1. Family history

3.4.1.1. Add diseases from drop-down

3.4.2. Add a family member with the following details:

3.4.2.1. Name

3.4.2.2. Email address

3.4.2.3. Submit (button)

3.4.3. The family member will receive an invitation to the email

address

3.4.4. The family members also have to go through the 3 steps

above to complete the registration process.

3.5. Step 5: Upload relevant documents

3.5.1. Provision to upload medical reports like:

3.5.1.1. Prescriptions

3.5.1.2. Lab reports

3.5.1.3. Images and videos for radiology

3.5.1.4. Doctors who they met and hospitals they have been

to

3.5.1.5. Insurances

**3.6. Step 6: Area of interest**

**3.6.1. Here users can select the topic they want to learn /**

**discuss about. Once the user has selected the topic, the**

**user can view the post and blogs related to that**

**particular topic.**

**3.6.2. Users can also add Keywords of interest, once the**

**keyword is added the system will check for the**

**post/blogs related to that keyword and show the user**

**those posts and blogs.**

3.7. Once all the steps are completed the user will be redirected to

the dashboard.

4. Dashboard:

4.1. Once the user is logged in user will be redirected to the

dashboard where the user can see the following menu items:

4.1.1. Newsfeeds

4.1.2. Clinics&Hospitals

4.1.3. Chat

4.1.4. My appointments

4.1.5. My Post (Article and Blogs)

4.1.6. Profile

5. Newsfeeds

5.1. On clicking feeds users can view the list of posts added by others.

Users can also ask questions that can be answered by any user on

the platform by comment & reply option.

**5.2. Users can add comments and read comments in post**

5.3. Users can add ratings to the articles added to the platform. Users

can add ratings to their own posts.

5.4. Users can sort the Post based on relevant time.

5.5. Users can perform searches for Post

**5.6. Provision to like dislike a post. Once like, the user will**

**be added as a follower of the post creator.**

**5.7. Provision to share the feeds to social media like whatsapp,**

**facebook, linkedin, twitter. Once shared the feed link will be**

**shared to social media. When someone clicks on the shared**

**link they will be redirected to our platform to view the post.**

**5.8. There will be contributors and followers. Followers can follow**

**the post and whenever any updates are made in the post the**

**followers will get notified. The contributors are those who**

**have commented into my post.**

6. Clinics&Hospitals

6.1. In the marketplace there will be two tabs one is for Clinic and one

is for doctor

6.2. Clinic

6.2.1. Provision to view the list of clinic

6.2.2. On clicking, any clinic user can view the specialization in

that clinic

6.2.3. On clicking any specialization user can view the list of

doctors. Once the doctor list is visible continue to point **5.3.**

6.2.4. Provision to perform a search for Clinic, specialization.

6.2.5. Provision to filter the doctor's list based on location,

experience, specialty, availability, and rating. The rating of

the clinic is based on the overall rating of doctors in that

particular Clinic.

6.3. Doctor

6.3.1. Provision to view the list of doctors

6.3.2. Provision to search for a doctor

6.3.3. Provision to filter the doctor's list based on location,

experience, specialty, availability, and rating.

6.3.4. Show green dot with online and red dot offline

6.3.5. On clicking any doctor, the patient can view all the details

of the doctor that the doctor entered during the

onboarding other than the sensitive information like Email,

password, and phone number.

6.3.5.1. Patients can view the slots available for the doctor

6.3.5.2. Patients can book a doctor by clicking the “Book

now” button.

6.3.5.3. After clicking the book now button patient need to

select between the following :

6.3.5.3.1. Direct consultation

6.3.5.3.2. Online

6.3.5.4. Patients need to pay the amount to confirm the

booking, once confirmed the doctor will be notified

that a booking has been received. Users can choose

the option to pay directly also in case of “Direct

consultation”

6.3.5.5. Provision to apply discount coupon

6.3.6. Once the “Online” consultation is booked a chat is created

between the doctor and patient. Where doctor and patient

can chat with each other. In the chat, they can do audio

calls and video calls. Also, there will be a button to add

prescriptions and add tests.

7. My appointments

7.1. The patient can view the list of past and upcoming appointments

here in a calendar view

7.2. On clicking any date user can view the list of appointments

7.3. Provision to search for an appointment

7.4. Provision to cancel an appointment before 24 hours of the

appointment commenced

7.5. The patient will be notified 1 day and 15 minutes before the

appointment time

7.6. The patient will be notified to initiate the appointment

(voice/audio/queries).

7.7. After completion of the appointment, the patient can rate the

doctor out of 5 stars for different criteria.

7.8. Provision to share documents with the doctor.

7.9. On clicking any appointment a patient can view whether the

doctor has advised any institution or not for any test.

7.10. Once a consultation is completed the patient can book a

continuation consultation of the same doctor. If the individual

pays and confirms the appointment, then the slot gets confirmed

else the alert for the awaiting unconfirmed appointment for the

individual has to be sent an SMS and also displayed in the

messages menu for the Clinic’s admin for follow up.

8. My Post

8.1. In the respective section, user can view the list of articles and

Blogs added by them

8.2. Users can perform searches.

8.4. Users can edit the post and update it.

**8.5. User can add a new Post. While adding the post**

**user will be able to add keywords and area of interest**

**so that it can be shown to respective users only. Also once the**

**user create post it is submitted to the admin. Admin**

**needs to approve before it is showing to all the users in the**

**platform.**

**8.6. If my post doesn't have any activities i.e active followers and**

**contributors from last 2 months, the post will be moved to**

**archive and the user who have added the post can only view**

**that particular post. If the post is archived the followers and**

**contributors of the post are removed from the profile list.**

8.7. Users can remove any post.

8.8. Users can view the status of the post. The following will be the

statuses available:

8.8.1. Under review

8.8.2. Live

8.8.3. Rejected

8.8.3.1. If rejected user can view the reason by hovering the

status

9. Profile

9.1. Users can view all the details which are added during the

onboarding.

9.2. Users can edit and update these details.

**9.3. Provision to view the total number of contributors and**

**followers. On clicking the contributor/follower user can view**

**the list.**